



5082 Bolsa Ave. #111
Huntington Beach, CA 92649
Office: 714 891.4535 Fax: 714 891-7169

sales@hprents.com
www.hprents.com

DELIVERY & PICK UP:

Delivery and pickup are available at reasonable rates. Deliveries are made to a loading dock, door or garage that is immediately accessible to our trucks. Supplemental charges will be billed for deliveries involving stairs, elevators and excessive distance from the truck. Our "standard" delivery times are 9 AM to 5 PM, Monday –Saturday. Will Call are the same hours except Saturday, 9 AM to 2 PM.

Other delivery services are available through special arrangements. All deliveries require a signature of responsible party upon receipt of inventory. Equipment must be re-stacked and ready for pickup in the same place it was delivered. Setup and breakdown service is also available by pre-arrangement, at an extra charge. Drivers are not authorized under any circumstances to move client's personal property.

DAMAGE & MISSING ITEMS:

Customer will be charged the replacement cost for badly stained or burnt linens, breakage, damaged and missing items including boxes and crates. The rental fee is separate from the replacement charge. All paid for damaged items must be picked up within 30 days or unclaimed items will be discharged. Customer is responsible to verify all counts, as you will be charged for any missing items. Our counts are final.

CLEANING:

All glass, china, and silverware must be rinsed and returned to their original containers. A 25% cleaning fee will be charged to all items returned dirty. A separate cleaning charge of \$20.00 will be charged for all barbecue grills not returned clean. Please discard coals and ashes prior to return or pickup (Charcoal BBQ grills only).

LINENS:

Table linens will be inspected for damage upon return. The customer will be charged a replacement cost for missing items and damage such as candle wax, burns, tears or unusual stains. All special order linens require a security deposit at the time of reservation. A 2 week advance notice required on all special order linen orders. The customer is also responsible for any missing or damaged crates, boxes, containers, etc.

Deposit and Reservations

Site inspections are available. Please call for information. We require a 30% deposit on orders over \$1,000.00 to confirm that order. We accept most credit cards, checks or cash. To change or cancel your order, we must be notified at least 5 days in advance of the delivery to avoid additional charges.

If You Have Questions!

We are constantly adding to our rental inventory. If you don't find what you're looking for on our list, please call us - if we don't have it, we'll help you find it. Our professional staff is in the business of servicing YOU THE CUSTOMER.